

New Kent County Self-Service Instructions

Start at the county website, co.new-kent.va.us. **DO NOT** click Website Edit. Instead, go to Online Payments.



This takes you to the Treasurer's office website. Go to Pay Utility Bills



New Kent County, Virginia

Charles H. Evelyn, III - Treasurer

[e-mail Charles H. Evelyn](mailto:charles.h.evelyn@newkentva.gov)

Inquiry Options

[Real Estate Tax](#)

[Personal Property Tax](#)

[Utility Inquiry](#)

[Yearly Real Estate Taxes](#)

[Pay Personal Property Tax](#)

[Prepay Real Estate Tax](#)

[Prepay Real Estate](#)

[Prepay Personal Property](#)

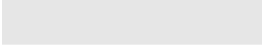
New Kent County e-Treasurer Services

The New Kent County Treasurer's Office is pleased to offer online inquiry and payment services. This site can be used to make online payments to the New Kent County Treasurer's Office and inquire into tax ticket information from the comfort of your home or office.

Payment Options

Pay Utility Bills	Pay Utility bills online.
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Click the login button in the upper right corner.




New Kent County, Virginia


Welcome!


NK County Self-Service


Choose Don't have an account? because you'll need to create a new login/password; or go through one of the services.




Sign in to community access services.

 Sign in with Google


 Sign in with Apple

 Sign in with Microsoft

 Sign in with Facebook

OR

Email address

Password 

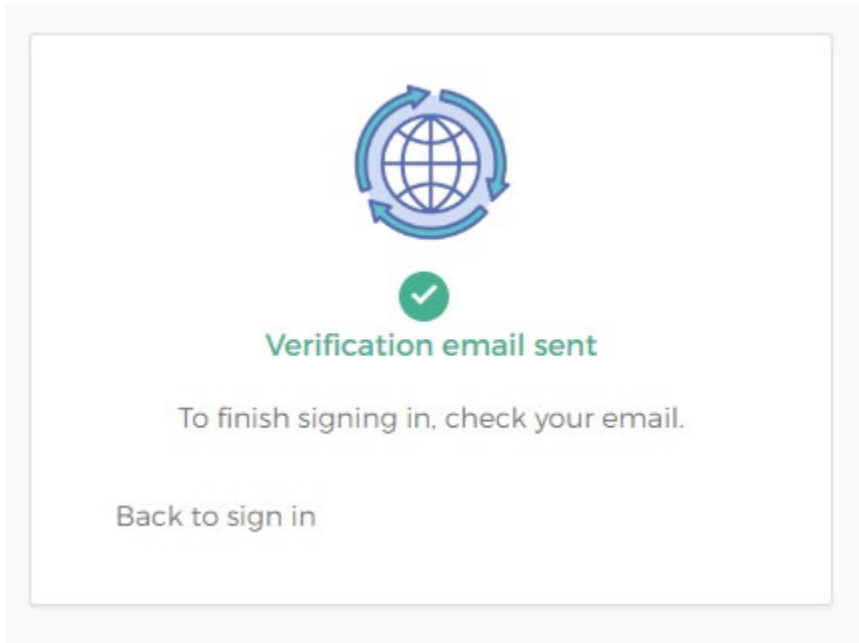
Remember me

[Sign in](#)

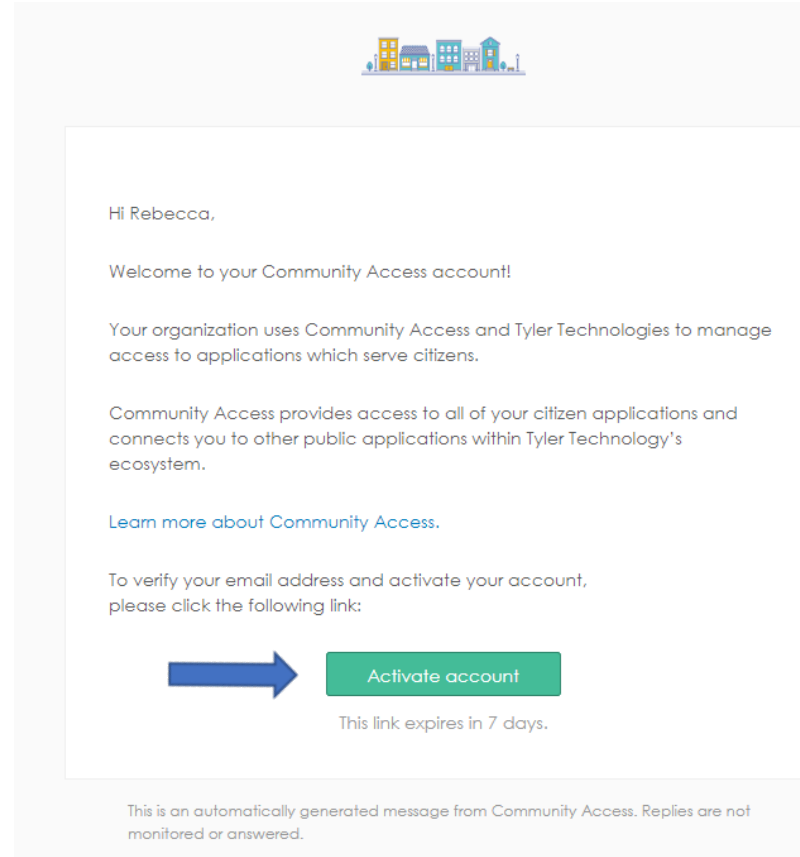
[Forgot password?](#) [Unlock account?](#) [Help](#)

Don't have an account? [Sign up](#)

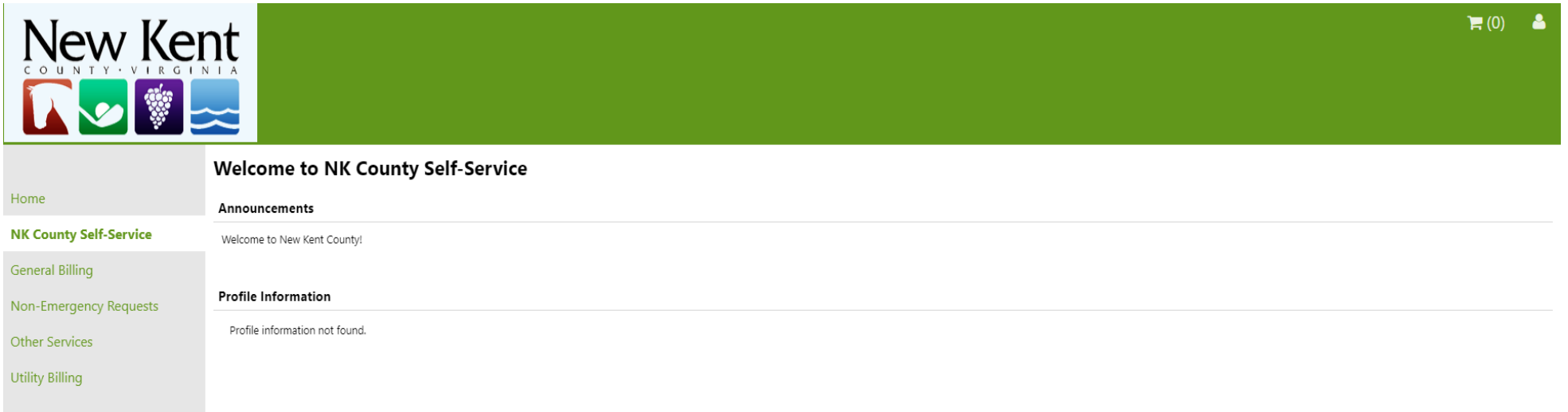
There will be a message to verify your email account, and will be sent



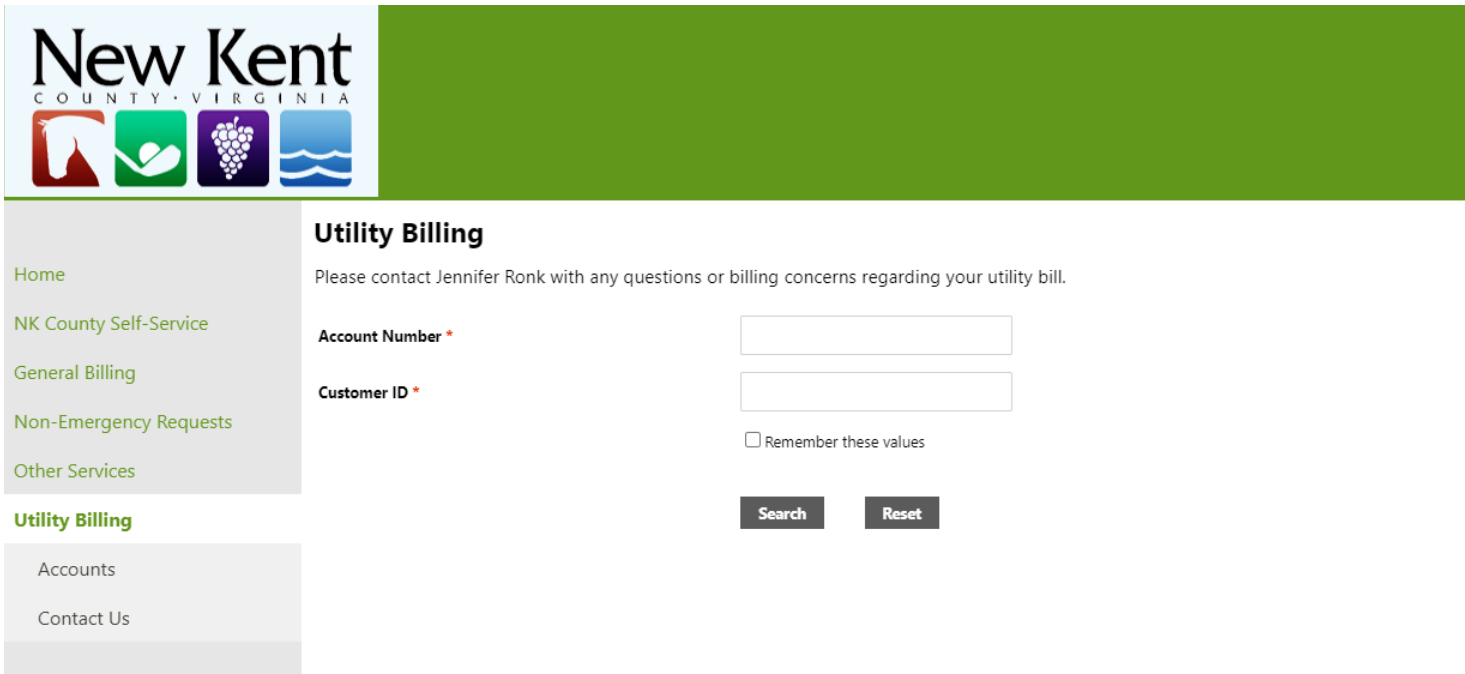
You will receive an email to Activate account, which will take you to the sign in again



Once login is successful, Choose Utility Billing on the left.



Choose Utility Billing



The Account Number is the first set of numbers on the bill, before the hyphen. The Customer ID is the second set of numbers on the bill, after the hyphen. Select Search.

Account Number – Customer Number
XXXXXX - XXXX

- Home
- NK County Self-Service
- General Billing
- Non-Emergency Requests
- Other Services

Utility Billing

Search Results

[Modify Search](#) | [New Search](#)

1 found

Customer Name	Service Address	Account Number	Customer ID	Parcel ID	Manage
					Manage Bills

Outstanding Bills (bill years 2003 to 2025 only)

[Show Past Bills](#)

	Bill	Bill Date	Pay By	Charges	Balance Due	
<input checked="" type="checkbox"/>	695	6/27/2018	7/27/2018	\$116.07	\$177.68	Bill Details
					Total Due:	\$177.68

Add to Cart

select bills you would like to pay now, then click "Add to Cart"

Select Manage Bills, select the outstanding bill, Add to Cart

Once the bill is in the cart, click checkout.

My Cart (1 item)

Utilities 513	\$177.68
Total: \$177.68	
Review Cart	Checkout

You'll get a message to agree to the processing fee, and then will be taken to the payment method screen.

Pay Bills

! Note: a global convenience fee of 2.0% (\$0.00 minimum, \$0.00 maximum) will be added to your payment.

Continue

Cancel

New Kent County Treasurer - Charles H. Evelyn, III

Order summary

Total (USD): 133.71

› Pay with credit or debit card

Card Number



Expiration Date

mm / yy
 /

Pay Now